7 Maysaloun Street, Damascus, Syria | P.O. Box 7964 | Tel: +963 11 2228155 / 2239602
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To: Commercial Affairs Department
Subject: Application for Representation in Syria

Dear Sir/Madam,

Company Overview

United Travel & Tourism is an established Damascus-based travel company with long-standing experience in Syria's aviation and travel sector. Its background spans airline representation, passenger reservations and ticketing, air-cargo support, holiday services, and day-to-day customer assistance. The company continues to serve travellers and business partners from its Damascus office, combining practical local-market knowledge with extensive airline-industry experience.

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SIGNIFICANT AIRLINE HERITAGE United Travel & Tourism served as the exclusive General Sales Agent (GSA) of Cathay Pacific Airways throughout Syria from 1 January 1977 until 31 December 2012.

As well as Dragon air from 1 January 1995 till 31december 2012.

Gulf air from January 1978 till December 1985.

United airline from June 1997 till April 2005

Professional Profile

- Long-standing experience in Syria's travel and aviation sector, covering airline representation and travel-agency services.
- Exclusive General Sales Agent (GSA) for Cathay Pacific Airways in Syria from 1977 until 2012.
- Practical experience in passenger reservations, ticketing, air-cargo support, holiday services, and customer assistance.
- Previous travel-agency experience with Gulf Air, Qatar Airways, Emirates, Air France, and KLM until 2012.
- Continued travel-agency operations in Damascus, with a strong emphasis on responsive service, accurate coordination, and dependable follow-up.

Airline & Travel Experience

Area	Experience
Cathay Pacific Airways	Exclusive GSA in Syria from 1 January 1977 until 2012.
Passenger Services	Passenger reservations, ticketing support, and assistance with travel requirements.
Cargo	Air-cargo support and coordination, drawing on the company's established aviation experience.

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Holiday Services	Holiday planning and related travel services provided through the Damascus office.
Other Airlines	Travel-agency experience with Gulf Air, Qatar Airways, Emirates, Air France, Turkish airline and KLM.

Core Capabilities

- Passenger reservations and ticketing support
- Travel planning and holiday services
- Customer service and travel assistance
- Sales, marketing, and travel-trade engagement
- Air-cargo service support and coordination
- Commercial and market reporting, as required
- Coordination of relevant aviation and operational matters in line with applicable requirements.

Service Approach

United Travel & Tourism focuses on clear communication, accurate information, timely coordination, and consistent follow-up. Whether supporting an individual traveller or a business partner, the company aims to handle each enquiry professionally from initial request through completion.

Service Areas

Service Area	What We Provide
Passenger & Travel	Reservation support, ticketing, holiday planning, and practical assistance for travellers.
Sales & Marketing	Travel-trade engagement, account support, promotions, and local-market coordination.

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Cargo	Support and coordination for air-cargo requirements.
Customer Service	Clear and responsive handling of customer enquiries and travel requests.
Business Coordination	Coordination with business partners and relevant stakeholders, as required.
Reporting	Commercial and market information prepared in line with partner requirements.

Business Relationships

Through its experience in airline representation, travel-agency services, and direct customer support, United Travel & Tourism has developed a practical understanding of the needs of airlines, travel-industry partners, corporate clients, and individual travellers. The company's approach is straightforward, service-oriented, and built around reliable coordination.

Corporate & Management Information

Company	United Travel & Tourism
General Manager / Owner	Abdullatif Badawi
Office	7 Maysaloun Street, Damascus, Syria
P.O. Box	7964
Telephone	+963 11 2228155 / 2239602
Fax	+963 11 2226506
Mobile / Viber / WhatsApp	+963 933 215 544

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Corporate Documentation

For business or due-diligence review, relevant company documentation can be provided, including current corporate registration, applicable travel and tourism licences, regulatory documents, staff profiles, office information, and available records relating to historical airline relationships.

Closing Profile

United Travel & Tourism combines a long history of airline representation with an established travel-agency presence in Damascus. Its experience has been built through years of serving travellers, working with airlines, and maintaining business relationships in Syria’s travel market. The company remains focused on practical, responsive, and reliable travel support.

Best rgds.

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